



General Terms and Conditions

1. **FREE General Consultation** is offered for the following onshore and/or offshore consultation*:

- 1.1. Visitor Visa
- 1.2. Sponsored Parent Visa
- 1.3. Family Migration Visa (*eg. partner visa, prospective marriage visa and child visa*)
- 1.4. Temporary Work Skilled 457/482 Visa (*onshore 457/482 visa holder only*)
- 1.5. Student Visa (*eg. subclass 500 visa*) (*consultation with our Qualified Education Agent Counsellor*)
- 1.6. Employer Nomination Scheme/Regional Sponsored 186,187 and 494 Visa (*onshore 457/482 visa holder only*)
- 1.7. Onshore 457/482 visa holder (with trade occupation – ANZSCO skill level 3, 4 and 5) General Skilled Migration visas (*eg. subclass 189, 190 and 491 visa*)
- 1.8. Australian Citizenship

2. **PAID Consultation**

As of 01 July 2020, Paid Consultation is applicable for the following consultation*:

- 2.1 Onshore **student visa holder** consultation regarding other visa options *with exemption***
- 2.2 General Skilled Migration visas (*eg. subclass 189, 190 and 491 visa*) *with exemption****
- 2.3 Onshore/Offshore applicant(s) with ongoing or finalised application of skill assessment, visa/citizenship application, other application(s) in relation to visa/citizenship application or decision (cancelation or refusal)
- 2.4 Visa applicant/holder wish to discuss the visa entitlements and conditions

Inclusions of the paid consultation:

- ✓ Meet us for you to see whether we are the right people to help you with your migration goal
- ✓ We will discuss your circumstances in detail during office hours either in one of our offices, phone or zoom
- ✓ Discuss our full assessment based on your circumstances and immigration history
- ✓ You will receive advice and discuss your visa options
- ✓ Ask visas and immigration basic question based on your circumstances
- ✓ You will receive our fixed professional service fees for you to consider

** If your inquiry or circumstances are not mentioned above you may call our office and our assessment officer will identify if FREE general consultation or paid consultation applies.*

***refer to NO professional fee item 3 for exemption*

****refer to FREE general consultation item 1.7 for exemption*

Notes:

1. Consultation fee payment is required to secure an appointment to our Registered Migration Agent.
2. Paid consultation is for one individual circumstance only.
3. Paid consultation includes initial consultation and a follow-up consultation (two consultations).



4. Once paid, the client must book an appointment within twenty-eight days, or the payment will be forfeited.
5. Follow up consultation must be used within seven days of the initial consultation, or it will be forfeited.
6. We will credit the consultation fee paid if you take our full service within six months of initial consultation
7. Consultation fee is transferrable (only if unused).
8. Consultation fee is non-refundable.

PAID CONSULTATION FEE (INCLUDING TAX, IF APPLICABLE):

Onshore (Australia) = AU\$ 180.00

Offshore (Outside Australia) = PhP 3,800.00

3. NO Professional Fee (Student Visa Holder Offer)

- 3.1 Offer is for onshore student visa holder only
- 3.2 New course(s) is required for this offer (minimum one year)
- 3.3 We must organise the letter of offer and enrolment
- 3.4 We must organise a new OSHC for the student visa applicant(s)
- 3.5 Enrolment or application fee for education provider must be paid upon signing the service agreement (fee varies on the education provider, non-refundable)
- 3.6 Our qualified education agent counsellor will provide services for this offer, and limited to student visa advice and process
- 3.7 Our registered migration agent can provide advice or consultation other than a student visa consultation fee may apply

Last update 15 January 2021